

RICHARD WHITLEY, MS Director

DENA SCHMIDT

Administrator

## DEPARTMENT OF HEALTH AND HUMAN SERVICES AGING AND DISABILITY SERVICES DIVISION

3416 Goni Road, D-132 Carson City, NV 89706 Telephone (702) 687-4210 • Fax (775) 687-0574 adsd@adsd.nv.gov

## **Draft Minutes**

Name of Organization: Nevada Commission for Persons Who Are Deaf and

Hard of Hearing

(Nevada Revised Statute [NRS] 427.750)

Date and Time of Meeting: August 20, 2019 – 11:00am
Day Two: August 21, 2019 – 8:30am

This meeting will be a Video Conference between the following:

Reno: Aging and Disability Service Division

9670 Gateway Dr., Suite 200

Reno, NV 89521

Las Vegas: Aging and Disability Service Division

1820 E. Sahara Ave., Suite 201,

Las Vegas, NV 89104

To join this meeting by phone, dial 1-888-363-4735 then enter Access Code 1228133 when prompted.

Sign language interpreters will be available at both locations, and CART will be accessible by following this link:

https://captionsunlimited.1capapp.com/event/adsd

If the video equipment is not working for technical reasons the meeting will continue by use of the call-in number.

According to NRS 241.020, Meeting Materials Available at:

http://adsd.nv.gov/Boards/NCPWADHHSI/Nevada Commission for Persons Who Are Deaf Hard of Hearing or Speech Impaired/

#### **Draft Minutes**

1. Welcome, Roll Call, and Introductions:

Eli Schwartz, Commission Chair Cheyenne Pasquale, Director

Members: Eli Schwartz, Maureen Fradianni, Eric Wilcox, Mike Eifert (phone), and

Cheyenne Pasquale Phone: Mike Eifert

Staff: Jennifer Montoya, Sal Fiorentino, Adrienne Navarro (phone)

Interpreters" (South) Debra Scott, (North) Kalen Beck, Kim Johnson, Bobbo Bach

Cart Provider: Becky Van Auken

Public: Jeff Beardsley, Laura Fink, Sharon Warren, Ken Arcia, Mike Johnson, Susan

Beckett

- 2. Public Comment (No action may be taken upon a matter raised under public comment period unless the matter itself has been specifically included on an agenda as an action item. Please state and spell your name for the record. Public comment may be limited to three minutes per person at the discretion of the chair.)
  - No Public Comments
- 3. Approval of Meeting Minutes from May 14, 2019 (For Possible Action)

Eli Schwartz, Commission Chair.

- Correction needed on section 5 bullet six -Las Vegas office has the only 2 Deaf and Hard of Hearing Counselors in the state of Nevada.
- Bullet 7- VR not RV
- Bullet 10 should say IPE not IEP
   Eric Wilcox moved to approve, Maureen Fradianni second all approved, Motion
   Adopted
- 4. Updates from the Chair and Director

Eli Schwartz, Commission Chair and Cheyenne Pasquale, Director

- SB93 was approved in June and almost everything requested was approved –
  Commission name change, paid Directors position, additional commission
  members, bring the total to 11, and the Commission in now under ADSD and not
  the Governor's office. The additional \$25,000 was not granted.
- SB203 is a significant bill that allows a child under the age of 13 and under 400%
  of the poverty level to apply for hearing aids at no cost or low cost. ADSD is
  responsible for creating and administering the program.
- SB203 also requires an establishment of a committee for the development of language and literacy program.
- Three commission lead townhalls were done with the commission obtaining several topics they can help address throughout the state.
- The Executive Director position that was approved by the Legislature has been sent to the Interim Finance committee (IFC) to be incorporated into the agency budget under the TDD surcharge. It has to go back to the IFC in October before recruitment can begin.
- 5. Report from the Communication Access Services Program, including presentation of proposed NAC changes for Interpreter Registry (For Possible Action)

Sal Fiorientino, CAS Program Manager and Jennifer Montoya, SSPS II

• New Interpreter Mentor was hired for the South

- The Mentorship program is up and running, 19 applications have been received,
   12 mentees have been placed with 4 CAS interpreters and a wait list has been established.
- The interpreters in the north provided a 4-day workshop to local interpreters on discourse mapping. The same program is being developed by the south interpreters.
- The CAS team is working on updating the Nevada Administrative Code (NAC 656A). NAC 656A is the regulation for interpreters and CART provider and sets the requirements for educational and community interpreters. Public workgroups are being planned with several ways to attend the meetings allowing for as much feedback as possible.
- 6. Update on Nevada Relay Services, including introduction of new provider Sprint and Hamilton Relay

Sal Fiorientino, CAS Program Manager and Jennifer Montoya, SSPS II

- Relay Nevada is transitioning between providers, the new relay provider is going to be Sprint. Sprint will provide Nevadans with access to Relay Nevada that enables them to make phone calls whether it's TTY or a CapTel phone. Sprint will have two-part time outreach specialists to provide outreach statewide including rural areas.
- 7. Discussion and Interviews for Commission Membership (For Possible Action)
  Cheyenne Pasquale, Director
  - Interviews for Sharon Warren, Gina Burnaugh, and Susan Beckett to endorse applications to the Governor's office. Any interested person can apply for membership to the Commission without the endorsement of the Commission. Sharon Warren and Susan Beckett are interested in the same position.
  - Gina Burnaugh will be interviewed during the November meeting.
  - Sharon Warren and Susan Becket were both given the opportunity to tell the commission about themselves and then were asked the same three questions.
  - Eric Wilcox motioned to endorse Susan Beckett, Maureen Fradianni second, all approved the Motion Adopted.
- 8. Public Comment (No action may be taken upon a matter raised under public comment period unless the matter itself has been specifically included on an agenda as an action item. Please state and spell you name for the record. Public comment may be limited to three minutes per person at the discretion of the chair.)
  - Disappointment with IT issues was voiced
  - Disappointment that DCN did not have a presentation scheduled was voiced
  - Clarification on the minimum score for EIPA was given
- 9. Discussion of Goals for the Strategic Planning Meeting

Cheyenne Pasquale, Director

 The Strategic Plan is a living document that may change each year. The goal for the rest of the day is to review the Strategic Plan Goals; identify goals that are the primary responsibility of the CAS program versus the Commission. The Commission will continue to receive updates on those goals, they will no longer be a part of the Commission's Strategic Plan. This is also an opportunity to add objectives based on feedback received during the townhall meeting. 10. Discussion, Review and make Recommendations on Strategic Plan Goal # 1 All Nevadan's who are Deaf, Dead-Blind, Hard of Hearing and those with a Speech Disability, have access to timely basic services. (For Possible Action)

**Commission Members** 

- Goal 1 Objectivs
  - ❖ 1.1 Make Changes to Lead add AMPHL and NV Hospital Association as partners; Healthcare workgroup to be developed at next meeting.
  - ❖ 1.2 Accept Changes proposed by the Director, includes exploring existing efforts and developing an outreach plan related to mental health efforts to increase access to the target population.
  - ❖ 1.3 Accept changes to simplify the objective, add wording regarding the development of language acquisition milestones within Strategy 1.3.2. Education Workgroup will continue to be Eric and Maureen.
  - ❖ 1.4 Keep objective as is, add Voc Rehab and Job Connect as possible partners. Eliminated the Benchmark related to the number of people participating on the Integrated Employment Task Force. Employment Workgroup to be developed at next meeting.
  - ❖ 1.5 Accept Changes to remove Strategy 1.5.1, move 1.5.2 to a new goal, and move 1.5.3 to the Employment objective (1.4).
  - ❖ 1.6 Accepted changes proposed by the Director to include this as a new Goal "The Commission will collaborate with their partners to improve infrastructure by advocating for the inclusion of the target population in existing efforts.
  - ❖ 1.7 Emergency Response goal will be added to the new Goal #2.
- Eric motioned to accept changes to objective timeline and partners, Maureen second, all approved, Motion Adopted
- 11. Discussion, Review and make Recommendations on Strategic Plan Goal # 2 There is a sufficient number of high-quality interpreters available to provide services to individuals who are Deaf, Deaf-Blind, Hard of Hearing and those with a Speech Disability. (For Possible Action)

**Commission Members** 

- Goal 2 Objective
  - Eliminated current Goal 2 as it is being undertaken by the Communication Access Services program. They will report on these efforts as part of their regular report.
  - ❖ Replace this goal with the new goal "The Commission will collaborate with partners to improve infrastructure by advocating for the inclusion of the target population in existing efforts." The new goal will include three objectives: ASL Class expansion, Transportation, and Emergency Response
  - Eric motioned to approve, Maureen second, all approved, Motion Adopted

12. Discussion, Review and make Recommendations on Strategic Plan Goal # 3 There is awareness about and support for individuals who are Deaf, Deaf-Blind, Hard of Hearing and those with a Speech Disability. (For Possible Action)

**Commission Members** 

- Goal 3 Objectives
  - ❖ 3.1 Accepted suggestion by Director to keep Strategy 3.1.1, but eliminate Strategy 3.1.2 as DCN will be doing outreach statewide as part of their efforts. Can partner as needed. Strategy 3.1.3 is a standard part of the day to day efforts of the Commission and should be done regardless of Strategic Plan goals, removed this strategy.
  - ❖ 3.2 Keep this objective, edit verbiage in both strategies. Strategy 3.2.1 should be focused to promote and encourage cultural awareness. Strategy 3.2.2 will be focused on advocacy, both self-advocay and systems change (legislative) through workshops and townhalls.
  - ❖ 3.3 Keep this objective, tweak language in Strategy 3.3.2 to include legislative advocacy. Include an Outreach Plan as part of the Benchmarks. Remove Strategy 3.3.3, which is a standard part of the day to day efforts of the Commission and should be done regardless of Strategic Plan goals. Outreach workgroup will be Maureen and Jeff.
  - ❖ 3.4 Removed this Objective, it is the main purpose of having DCN present at Commission meetings and recommendations can be made any time.
- Maureen Motioned to approve, Eric Second all approved, Motion Adopted
- 13. Discussion, Review and make Recommendations on Strategic Plan Goal # 4 Families have the services and support necessary to adequately care for family members who are Deaf, Deaf-Blind, Hard of Hearing, and those with a Speech Disability. (For Possible Action)

  Commission Members
  - Goal 4 Objective
    - ❖ 4.1 Keep but add verbiage; work with state agencies, businesses and nonprofits organizations in Nevada.
    - ❖ 4.2 Keep but change wording; increase awareness and enhance family's access to mentors and other programs to provide guidance and support.
    - Eric motioned to approve, Maureen second, all approved, Motion Adopted
- 14. Annual Report Discussion

Eli Schwartz, Commission Chair and Cheyenne Pasquale, Director

- Summarize work done with the legislation and outcome of SB93, Townhall, refocusing strategic plan to be in line with the commission efforts spelling out specific policy recommendations that were made over the past year and membership status.
- Add a section specifically for Townhalls.
- 15. Public Comment (No action may be taken upon a matter raised under public comment period unless the matter itself has been specifically included on an agenda as an action item. Please state and spell you name for the record. Public comment may be limited to three minutes per person at the discretion of the chair.)
  - Workgroup to plan outreach Townhall for Pahrump

- No meeting September 10, 2019
- North interpreters not available for November Deaf Commission meeting

# 16. Confirm Dates and Agenda Items for Future Commission Meetings (For Possible Action) Eli Schwartz, Commission Chair

Next meeting November 13, 2019

- Membership updates
- DCN & CAS regular agenda items; to include SB203 update
- Cochlear America Presentation
- Bylaw updates with expanded members
- Relay Nevada presentation
- DOE Office of Inclusion presentation

## 17. Adjournment

Eli Schwartz, Commission Chair Adjourned 9:44am on 8/21/2019

Note: Chair may take lunch breaks and overnight break as needed.

NOTE: Items may be considered out of order. The public body may combine two or more agenda items for consideration. The public body may remove an item from the agenda or delay discussion relating to an item on the agenda at any time. The public body may place reasonable restrictions on the time, place, and manner of public comments but may not restrict comments based upon viewpoint.

<u>NOTE:</u> We are pleased to make reasonable accommodations for members of the public who have disabilities and wish to attend the meeting. ASL Interpreters will be available at the meeting. If special arrangements for the meeting are necessary, please notify Carole Hanley at (702) 486-9765 as soon as possible and at least **ten business** days in advance of the meeting. If you wish, you may e-mail her at clhanley@adsd.nv.gov. Supporting materials for this meeting are available at 1860 E. Sahara Ave, NV 89104, or by contacting Carole Hanley at 702-486-9765, or by email clhanley@adsd.nv.gov.

## **Current Commission Members**

Eli Schwartz (Chairperson), Eric Wilcox (Vice Chair), Mike Eifert, Maureen Fradianni.

## **Director**

Cheyenne Pasquale

NOTE: To provide a safe environment for Aging and Disability Services Division meetings, please refrain from wearing perfume, scented hairspray, cologne, scented deodorant, essential oils aftershave or any other scented products when you attend.

Scented products contain chemicals which can cause migraines, nausea and even breathing problems for people with asthma, allergies, and environmental illness.

**No Scents is Good Sense!** If you are unsure if a product is safe to wear, a good rule of thumb to just not wear it.

## Agenda Posted at the Following Locations:

- 1. Aging and Disability Services Division, Carson City Office, 3416 Goni Road, Suite D-132, Carson City, NV 89706
- 2. Aging and Disability Services Division, Las Vegas Office, 1860 East Sahara Avenue, Las Vegas, NV 89104
- 3. Aging and Disability Services Division, Reno Office, 9670 Gateway Drive, Suite 200 Reno, NV 89521
- 4. Aging and Disability Services Division, Elko Office, 1010 Ruby Vista Drive, Suite 104, Elko, NV 89801
- 5. Nevada Community Enrichment Program, 6375 West Charleston Boulevard, Ste. L200 Las Vegas, NV 89146
- 6. Southern Nevada Center for Independent Living, 6039 El Dora Street H-8, Las Vegas, NV 89101
- 7. Disability Resource Center, So. E. Greg St., Suite 102 Sparks, NV 89431
- 8. Nevada State Library and Archives, 100 North Stewart Street, Carson City, NV 89706
- 9. Desert Regional Center, 1391 South Jones Boulevard, Las Vegas, NV 89146
- 10. Sierra Regional Center, 605 South 21st Street, Reno, NV 89431
- 11. Rural Regional Center, 1665 Old Hot Springs Road, Carson City, NV 89706
- 12. Northern Nevada Center for Independent Living, 999 Pyramid Way, Sparks, NV 89431
- 13. Dept. of Health and Human Services, 4126 Technology Way, Carson City, NV 89706
- 14. Early Intervention Services, 2667 Enterprise Road, Reno, NV 89512
- 15. Deaf Centers of Nevada, 6490 S. McCarran Blvd. Bldg. F Suite 46&47 Reno, NV 89509
- 16. Deaf Centers of Nevada, 3120 S. Durango Drive, Ste. 301 Las Vegas, NV 89117

Notice of this meeting was posted on the Internet at: http://www.adsd.nv.gov/ and https://notice.nv.gov